



24 September

Customer Advisory

Port Congestion Surcharge - Sydney

Dear Customer

Maersk wishes to advise its customers that the heavy congestion at Sydney terminals and container depots continue to cause significant constraints on the supply chain. We are experiencing significant vessel delays as a result of waiting times up to 19 days due to a combination of factors including industrial action. Over the past weeks we have done our utmost to deliver your cargo to Sydney while managing the current situation best possible. Due to the requirement of multiple omissions to protect vessel scheduled and berthing windows we are experiencing a significant increase in overall operational costs.

To enable us to continue to connect your supply chain to and from Sydney, Maersk wish to advise our customers that we will be introducing a **Port Congestion Surcharge of USD 350 per TEU (both standard and reefer containers)** for all containers arriving/departing Sydney.

The Sydney Congestion Surcharge will be applied as follows:

Sydney to/from World (Excluding USA Trade)

- § Export cargo for all vessels departing Sydney on or after 1st October
- § Import cargo for all vessels arriving Sydney on or after 1st October

Sydney to/from USA

- § Export cargo received in Sydney on or after 24th October
- § Import cargo received at origin on or after 24th October

We appreciate that the Sydney congestion are creating significant

constraints on your supply chain. At Maersk we are committed to continue to connect your cargo to and from Sydney and we will continue to monitor the situation and keep you informed of the latest developments.

Please contact your Maersk Customer Experience agent via our [live chat](#) channel for any questions or further information as required.

We appreciate your continued support through these challenging times.

Sincerely,

Maersk

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